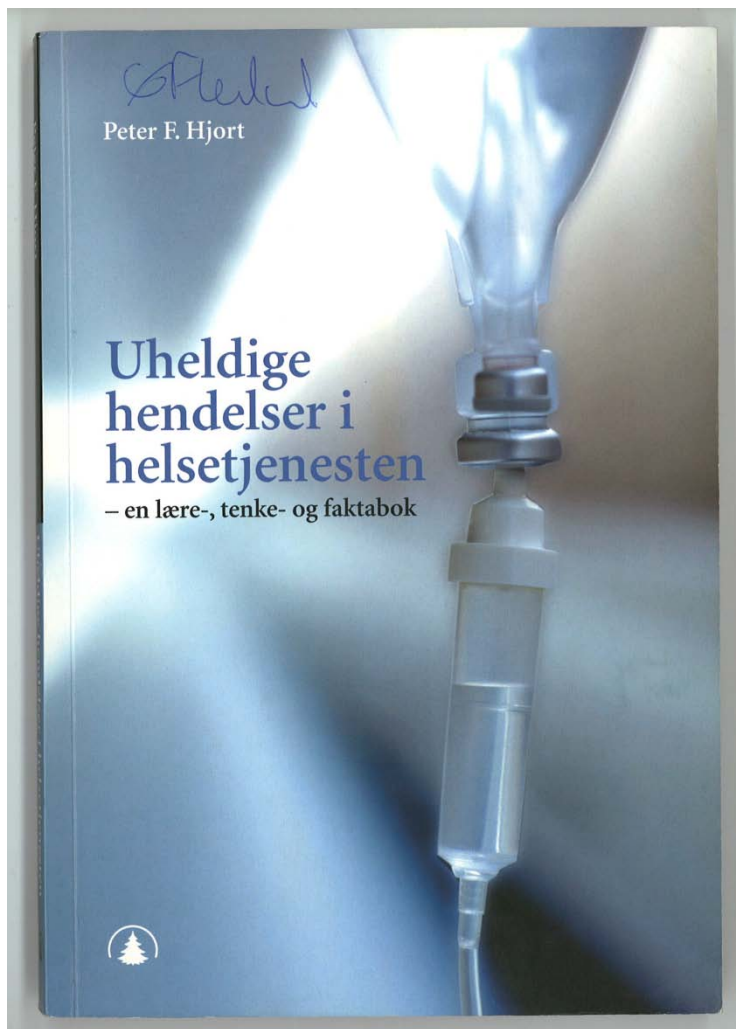


Patient Safety at the National Level Norway

Patient safety work

- National level
- Regional level
- Local level



Boken handler om det som går galt i helsetjenesten, hvor ofte det skjer, hva det skyldes, hva som kan gjøres for å forebygge det, og hvordan helsetjenesten bør håndtere hendelsene og dem som rammes av dem. Hendelsene skyldes som regel ikke at leger og sykepleiere gjør feil eller "tabber", men feil i systemet som ikke fanges opp i tide.

Forfatteren går inn for at helsetjenesten må bygge opp en sterkere kultur for sikkerhet. God og engasjert ledelse og rapportering av alle hendelser er nødvendige virkemidler.

Norwegian Patient Safety Unit

- Analyze and learn
 - From existing reporting and learning systems
 - Identify new problem areas
- Evaluate the existing reporting systems
- Improve patient safety culture

Norwegian Patient Safety Unit

- Analyze and learn
 - From existing reporting and learning systems
 - Identify new problem areas
- Norwegian Patient Risk Unit?

Patient safety

- Attention
- Openness
- Measurements

Patient safety

- Attention
 - VG May 7th 2010
- Openness
- Measurements



Patient safety

- Attention
 - Public attention
 - Professionals
 - Conferences
 - Courses
 - Tools
 - Reports etc.
 - Patients for patient safety
- Openness
- Measurements



Patient safety

- Attention
 - Public attention
 - Professionals
- Openness
- Measurements
- National patient safety campaign
- 2011-2012
- Aim?
- Focus:
 - Infections
 - Drugs
 - Etc

Patient safety

- Attention
- Openness
 - Reporting and learning systems
 - Non-punitive, \pm anonymity
 - Patient safety climate
 - Just culture
- Measurements

Patient safety

- Attention
 - Openness
 - Reporting and learning systems
 - Measurements
- Patient safety in Norwegian Law
 - Reporting system for patients and their relatives

Patient safety

- Attention
- Openness
- Measurements

Patient safety

- Attention
 - Openness
 - Measurements
- No measured baseline
 - Today we measure cost
 - Staff prefer to be measured on quality and safety
 - Indicators
 - OECD
 - Nordic
 - National
 - Local
 - GTT

Patient safety

- Attention
- Openness
- Measurements
- Campaign
 - Aim?
 - Measurable effect
 - Measureable sustainable effect
- Effect of other patient safety work?

Conclusions

- Years behind
Denmark and Sweden
- Learn from successes

