

Abstract
2010-04-29

1) Title

Safety in health care - How to govern in different organisations

2) Keywords

Safety, purchaser-provider model,

3) Development projects

Safety and quality in healthcare - how do you govern in a purchaser - provider organisation with a variety of both public and private providers?

4) Authors

Catarina Andersson Forsman

MD, PhD, Assoc professor. Director of healthcare, Stockholm County Council, Healthcare Administration

Ann Fjellner

MD, Senior medical advisor, Patient safety officer, Healthcare Administration

5) Abstract text

Stockholm County Council is responsible for ensuring 2 million inhabitants access to good healthcare. The public healthcare is tax financed. The County Council Assembly has summarised long-term planning for healthcare in three words: choice, diversity and security. In the County council a purchaser - provider system is used. The Public Healthcare Services Committee and Administration is the purchaser/financing part drawing up contracts with both public/county council and private providers. The political aim for the next budget 2010 and 2011-2012 is that *No patient will be subjected to avoidable harm in case of treatment in public financed healthcare.* The Public Safety Committee responsible for the activities of the Public Healthcare providers.

The National Board of Health and Welfare and the Swedish Association of Local Authorities and Regions (SALAR) six areas for improvement of safety:

Reducing healthcare-associated

- urinary tract infections
- central venous catheter infections

2010-04-29

- surgical site infections
- adverse drug events
- harm from falls
- pressure ulcers

The Healthcare Administrations purpose is to fulfil the political aims of performing quality and safety in publicly financed healthcare

Samples of methods are

1. Facilitate the spread of knowledge both internally and externally to public and private providers.
2. Better monitoring and evaluating of the results in healthcare interventions for the patients. Results presents in public
3. Develop electronically support for retrospective review of patient records using Global Trigger Tool (GTT) to identify and prohibit new adverse events. Introduce and develop Riskstratifying according to Physiological and Operative Severity Score for the enUmeration of Mortality and morbidity (POSSUM) in ortopaedic surgery and for planning the need of i e critical care
4. Support for introduce Medication reconciliation and discharge medication orders written for the patient
5. Develop better monitoring and electronic support to reduce the use of antibiotics
6. Develop programs reducing the number of healthy people carrier of methicillin-resistant *Staphylococcus aureus* (MRSA) in healthy people

All political proposals for decisions had to be judged in according to the consequences for patient safety

Electronically support – two posters

1) Automated Adverse Event Monitoring – promote safety and quality in Healthcare

2) POSSUM Pre-operative risk assessment of patients for managing treatment, length of stay and critical care

(discussion/conclusion)

How do you govern in a purchaser – provider organisation with a variety of both public and private providers to fulfil the aims of the County Council Assembly?

2010-04-29

You have to use a new way of steering and transform the purchaser administration from negotiations to value based action in the purchasing objects. Identify improvement areas in healthcare supplied and support knew ways of acting. Developing the reimbursement system – incentives as support for better performance and pay by medical results instead of only production performance.